# Research Note on Social Connectedness and Isolation 

An Analysis of Torontonians / Canadians with few close family or friends using data from the Toronto Social Capital Study 2022 and the Social Capital in Canada Study 2022

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For methodological information about these studies, see the final reports available at https://www.environicsinstitute.org/projects/listing/-in-tags/type/toronto-social-capital-studies.

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I combined responses to two survey questions about family and friends into a single, new variable.

The two questions I used were Q14 and Q16:

- Q14. How many relatives do you have who you feel close to (that is who you feel at ease with, can talk to about what is on your mind, or call on for help)? This may include people you live with.
- Q16. How many close friends do you have (that is, people who are not your relatives but who you can feel at ease with, can talk to about what is on your mind, or call on for help)?

The result of the combination of the responses to these two question are as follows:

| Category | Description | Toronto survey |  | National survey |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \% \\ \text { (weighted) } \end{gathered}$ | $\begin{gathered} n= \\ \text { (unweighted) } \end{gathered}$ | $\begin{gathered} \% \\ \text { (weighted) } \end{gathered}$ | $\begin{gathered} n= \\ \text { (unweighted) } \end{gathered}$ |
| Few close family or friends | No close relatives and five or fewer close friends, or no close friends and five or fewer close relatives, or no close relatives and no close friends [1] | 11.4 | 410 | 14.1 | 259 |
| Some close family or friends | Between one and five close relatives and between one and five close friends | 42.5 | 1,572 | 43.4 | 866 |
| Many close family or friends | Between six and ten close relatives or between six and ten close friends (or both) [2] | 28.9 | 1,180 | 25.3 | 526 |
| Very many close family or friends | 11 or more close relatives or 11 or more close friends (or both) [3] | 14.7 | 654 | 13.2 | 269 |
| Cannot say | Cannot say to at least one of the two questions | 2.4 | 74 | 4.0 | 81 |
| Total [4] |  | 100.0 | 3,891 | 100.0 | 2,001 |

[1] The proportion with no close relatives and no close friends is very small ( $2.0 \%$ in the Toronto survey, and $2.9 \%$ in the national survey).
[2] This includes some respondents who have between six and ten close relatives but no close friends, and some who have between six and ten close friends but no close relatives; however those with these combinations represent a small proportion of this group (1.1\% of the total sample in the Toronto survey, and 1.4\% in the national survey).
[3] This includes some respondents who have between 11 or more close relatives but no close friends, and some who have 11 or more close friends but no close relatives; however those with these combinations represent a small proportion of this group ( $0.3 \%$ of the total sample in the Toronto survey, and $0.5 \%$ in the national survey).
[4] The total sample size for Toronto $(3,891)$ is less than the complete sample for the survey $(4,163)$ because not all respondents in the oversampled neighbourhoods were asked Q14 and Q16.

## Observations:

- The results in the Toronto and national surveys are broadly similar, though Torontonians are somewhat less likely to have few close family or friends, and more likely to have many.
- The most common category is "some close family or friends" - with a little over two in five people belonging to this group.
- A little over one in ten have very few close family or friends, but this group is large enough to work with, in terms of further analysis.
- About two in five have many or very many close family or friends. This includes a little over one in ten who have very many close family or friends; again, this group is large enough to work with, in terms of further analysis.
Next, I looked at whether people with few close family or friends also have few other friends (Q19: Not counting your close friends or relatives, how many other friends do you have?).

| Category | Toronto survey |  |  | National survey |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No other <br> friends (\%) | Five or fewer <br> other friends <br> (including <br> none) (\%) | Six or more <br> other friends <br> (\%) | No other <br> friends (\%) | Five or fewer <br> other friends <br> (including <br> none) (\%) | Six or more <br> other friends <br> (\%) |
| Few close family <br> or friends | 45 | 78 | 21 | 48 | 85 | 11 |
| Some close family <br> or friends | 13 | 53 | 43 | 18 | 63 | 33 |
| Many close family <br> or friends | 6 | 31 | 67 | 9 | 38 | 57 |
| Very many close <br> family or friends | 6 | 20 | 77 | 7 | 23 | 72 |

As expected, the results show that those with few close family or friends also have few other friends; in other words, people with a narrow circle of close family or friends do not generally compensate for this by having larger circles of other friends. In the Toronto survey for instance:

- $78 \%$ of those with few close family or friends also have five or fewer other friends.
- $77 \%$ of those with very many close family or friends also have six or more other friends.

Based on this, we can continue working with the new combined measure of social connection (Q14 + Q16) without being concerned that the social isolation we are looking at might be easily offset by larger circles of other friends.

To further check how meaningful the new combined measured is, I examined its relationship with Q39E: thinking about your life in general, how often would you say you have people you can depend on to help you when you really need it.

| Category | Toronto survey: have people to depend on... |  | National survey: have people to depend on... |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Always or <br> often (\%) | Sometimes <br> (\%) | Rarely or <br> never (\%) | Always or <br> often (\%) | Sometimes <br> (\%) | Rarely or <br> never (\%) |
| Few close family <br> or friends | 30 | 32 | 34 | 34 | 30 | 35 |
| Some close family <br> or friends | 55 | 32 | 12 | 61 | 28 | 10 |
| Many close family <br> or friends | 69 | 23 | 7 | 66 | 26 | 8 |
| Very many close <br> family or friends | 77 | 18 | 4 | 68 | 23 | 8 |

In the Toronto survey, only 30 percent of those with few family or friends always or often feel they have people they can depend on when they really need it , compared with 77 percent of those with very many close family or friends (results for the national survey are similar).

This confirms that the new variable is in fact capturing the experience of social connection (or social isolation).

## Description of those who are more socially isolated

Who are the Torontonians / Canadians who are less connected to close family or friends?

| Toronto survey |  |  |  |  |  | National survey |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category |  | Few <br> close <br> family <br> or friends | Some <br> close <br> family <br> or <br> friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends | Category |  | Few <br> close <br> family <br> or <br> friends | Some <br> close <br> family <br> or <br> friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends |
| Gender | Men | 12 | 42 | 29 | 15 | Gender | Men | 14 | 44 | 25 | 15 |
|  | Women | 11 | 43 | 29 | 15 |  | Women | 14 | 44 | 26 | 12 |
| Age | 18-24 | 10 | 48 | 29 | 8 | Age | 18-34 | 12 | 37 | 28 | 17 |
|  | 25-29 | 11 | 48 | 31 | 9 |  | 35-54 | 17 | 44 | 24 | 11 |
|  | 30-39 | 11 | 44 | 28 | 14 |  | 55+ | 13 | 48 | 24 | 12 |
|  | 40-54 | 12 | 46 | 26 | 14 |  |  |  |  |  |  |
|  | 55-64 | 14 | 40 | 29 | 16 |  |  |  |  |  |  |
|  | 65+ | 11 | 33 | 33 | 22 |  |  |  |  |  |  |

Social isolation is not strongly related to either gender or age, with the exception that seniors are somewhat more likely to have very many close family or friends (in the Toronto survey).

Social isolation is more clearly related to income and employment. The proportion of Torontonians / Canadians with few close family or friends is higher among:

- those with low household incomes (compared to those with higher incomes);
- those who describe themselves as having a hard time because their income is not enough, (compared to those with more favourable descriptions of their income);
- those who are unemployed (compared to those who are employed full-time);
- those who have not completed a post-secondary education (compared to those with a college diploma or university degree).

The Toronto survey, with a larger sample, also suggests that those who are looking after their household ("stay-at-home") and those who are on disability pension are also more likely than average to have few close family or friends.

| Toronto survey |  |  |  |  |  | National survey |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category |  | Few <br> close <br> family <br> or <br> friends | Some <br> close <br> family <br> or <br> friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends | Category |  | Few <br> close <br> family <br> or <br> friends | Some <br> close <br> family <br> or <br> friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends |
| $\begin{aligned} & \bar{n} \\ & \ddot{y} \\ & 0 \\ & 0 \\ & \underline{u} \end{aligned}$ | \$0 to \$29K | 19 | 49 | 20 | 10 | $\begin{aligned} & \bar{n} \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | \$0 to \$29K | 18 | 48 | 20 | 11 |
|  | \$30K - \$59K | 14 | 44 | 28 | 13 |  | \$30K - \$59K | 13 | 38 | 33 | 14 |
|  | \$60K-\$99K | 8 | 43 | 32 | 14 |  | \$60K-\$99K | 10 | 43 | 29 | 15 |
|  | \$100K | 6 | 39 | 36 | 19 |  | \$100K | 9 | 43 | 28 | 20 |
|  | Good enough | 7 | 39 | 34 | 18 |  | Good enough | 10 | 42 | 28 | 17 |
|  | Just enough | 11 | 44 | 30 | 14 |  | Just enough | 14 | 44 | 28 | 11 |
|  | Not enough - stretched | 16 | 47 | 24 | 12 |  | Not enough - stretched | 15 | 48 | 24 | 11 |
|  | Not enough - hard time | 22 | 47 | 18 | 12 |  | Not enough - hard time | 25 | 47 | 13 | 10 |
|  | Working full-time | 7 | 45 | 32 | 14 |  | Working full-time | 12 | 42 | 29 | 15 |
|  | Unemployed $(\mathrm{n}=228)$ | 20 | 43 | 25 | 7 |  | Unemployed ( $\mathrm{n}=122$ ) | 21 | 41 | 23 | 8 |
|  |  | 23 | 34 | 20 | 20 |  |  | 14 | 47 | 20 | 13 |
|  | $\begin{aligned} & \text { Student } \\ & (n=178) \end{aligned}$ | 12 | 57 | 19 | 10 |  |  |  |  |  |  |
|  | Retired | 12 | 33 | 33 | 20 |  | Retired | 14 | 46 | 26 | 13 |
|  | Disability pension ( $\mathrm{n}=144$ ) | 27 | 39 | 20 | 12 |  |  |  |  |  |  |
|  | HS or less | 16 | 42 | 25 | 14 |  | HS or less | 19 | 43 | 21 | 14 |
|  | College | 9 | 45 | 29 | 15 |  | College | 13 | 44 | 29 | 12 |
|  | University | 8 | 42 | 33 | 15 |  | University | 10 | 46 | 27 | 14 |

Immigration status is not strongly associated with social isolation: the proportion with few close family or friends is similar among first-generation, second-generation, and third-generation plus Canadians (data not shown). The likelihood of having few close family or friends also does not vary significantly between racialized and non-racialized Torontonians / Canadians (data not shown). (The Toronto survey, with a larger sample, shows modest variations among identity groups; for instance, South Asian Torontonians are slightly more likely than average to have very many close family or friends.)

| Toronto survey |  |  |  |  |  | National survey |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category |  | Few <br> close <br> family <br> or <br> friends | Some <br> close <br> family <br> or <br> friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends | Category |  | Few <br> close <br> family <br> or <br> friends | Some <br> close <br> family <br> or <br> friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends |
| Physical health | Excellent or very good | 7 | 42 | 31 | 18 | Physical health | Excellent or very good | 11 | 42 | 27 | 18 |
|  | Good | 10 | 43 | 31 | 13 |  | Good | 13 | 45 | 26 | 12 |
|  | Fair or poor | 20 | 43 | 23 | 12 |  | Fair or poor | 20 | 43 | 23 | 10 |
| Mental health | Excellent or very good | 7 | 39 | 33 | 19 | Mental health | Excellent or very good | 9 | 44 | 27 | 18 |
|  | Good | 11 | 44 | 30 | 13 |  | Good | 14 | 44 | 27 | 10 |
|  | Fair or poor | 19 | 47 | 22 | 10 |  | Fair or poor | 23 | 43 | 21 | 10 |
| Disability | Yes always or often limits | 20 | 40 | 24 | 15 | Disability | Yes always or often limits | 18 | 43 | 25 | 12 |
|  | Yes occasionally limits | 11 | 42 | 31 | 16 |  | Yes occasionally limits | 11 | 42 | 29 | 16 |
|  | No | 10 | 44 | 30 | 14 |  | No | 14 | 45 | 25 | 12 |
|  | Physical condition | 15 | 40 | 27 | 17 |  | Physical condition | 16 | 44 | 26 | 12 |
|  | Mental health condition | 18 | 44 | 25 | 12 |  | Mental health condition $(\mathrm{n}=160)$ | 10 | 46 | 24 | 19 |
|  | Mental health condition always or often limits ( $\mathrm{n}=167$ ) | 27 | 43 | 17 | 12 |  |  |  |  |  |  |

Social isolation is also related to health and disability. The proportion of Torontonians / Canadians with few close family or friends is higher among:

- those who report fair or poor physical health (compared to those who report good, or very good or excellent physical health);
- those who report fair or poor mental health (compared to those who report good, or very good or excellent mental health);
- those who have a disability that always or often limits their daily activity (compared to those who are only occasionally limited or who have no disability).

The Toronto survey also suggests that those with a disability related to mental health are more likely than average to have few close family or friends, especially is this disability always or often limits their daily activity.

## Social isolation and social capital

Finally, the surveys confirm that there is a strong connection between social connection / social isolation, on the one hand, and the measures of social capital and wellbeing, on the other hand. (This analysis excludes the social connection index because the number of close family and friends is a component of that index.)

| Toronto survey |  |  |  |  | National survey |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Few <br> close family or friends | Some <br> close <br> family <br> or friends | Many <br> close <br> family <br> or friends | Very many close family or friends | Category | Few <br> close <br> family <br> or friends | Some <br> close <br> family <br> or friends | Many <br> close <br> family <br> or <br> friends | Very many close family or friends |
| Social trust index mean score | 3.43 | 4.37 | 5.07 | 5.48 | Social trust index mean score | 3.13 | 4.52 | 5.14 | 5.66 |
| Civic engagement index mean score | 3.63 | 4.31 | 4.90 | 5.17 | Civic engagement index mean score | 2.59 | 3.47 | 4.23 | 4.34 |
| Wellbeing index mean score | 4.91 | 6.30 | 6.82 | 7.32 | Wellbeing index mean score | 5.06 | 6.49 | 6.82 | 7.07 |
| Life satisfaction mean score | 5.13 | 6.45 | 6.92 | 7.40 | Life satisfaction mean score | 5.24 | 6.61 | 6.90 | 7.20 |

For instance, having more close family and friends is strongly associated with better wellbeing and higher life satisfaction. This may not be surprising, but it is important to document. It may be the case than some people are happier with fewer close contacts, but for most people, this is not the case. Social connection and social isolation matter because people with narrower social circles are, on the whole, less satisfied with their lives than those with wider social circles.

Having more close family and friends is also strongly associated with more civic engagement and higher levels of social trust. People who are more connected participate more in their community, and are more trusting of others in their community. As always, the survey cannot determine the direction of causality: having more friends may lead to more engagement and trust, or being more trusting and engaged may make it easier to form and sustain friendships. But either way, the point is that there is a relationship between individual wellbeing and community wellbeing. Individuals with wider social circles are more healthy and satisfied, but communities with fewer isolated individuals would likely benefit from higher levels of civic engagement and social trust.

| Category | Q39b: Are confident in your abilities, even when faced with challenges |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Toronto survey |  |  | National survey |  |  |
|  | Always or often (\%) | Sometimes (\%) | Rarely or never (\%) | Always or often (\%) | Sometimes (\%) | Rarely or never (\%) |
| Few close family or friends | 45 | 35 | 18 | 40 | 34 | 24 |
| Some close family or friends | 57 | 32 | 10 | 60 | 31 | 8 |
| Many close family or friends | 67 | 26 | 6 | 64 | 28 | 7 |
| Very many close family or friends | 77 | 19 | 4 | 66 | 25 | 9 |
|  | Q39c: Have something to look forward to in life |  |  |  |  |  |
| Category | Toronto survey |  |  | National survey |  |  |
|  | Always or often (\%) | Sometimes (\%) | Rarely or never (\%) | Always or often (\%) | $\begin{gathered} \text { Sometimes } \\ \text { (\%) } \\ \hline \end{gathered}$ | Rarely or never (\%) |
| Few close family or friends | 36 | 32 | 30 | 30 | 37 | 32 |
| Some close family or friends | 52 | 33 | 14 | 54 | 33 | 12 |
| Many close family or friends | 64 | 27 | 8 | 56 | 31 | 11 |
| Very many close family or friends | 69 | 24 | 6 | 63 | 26 | 9 |
|  | Q39d: Are able to bounce back quickly after hard times |  |  |  |  |  |
| Category | Toronto survey |  |  | National survey |  |  |
|  | Always or often (\%) | Sometimes (\%) | Rarely or never (\%) | Always or often (\%) | Sometimes (\%) | Rarely or never (\%) |
| Few close family or friends | 40 | 36 | 18 | 35 | 33 | 29 |
| Some close family or friends | 57 | 32 | 11 | 55 | 33 | 11 |
| Many close family or friends | 66 | 25 | 8 | 61 | 30 | 8 |
| Very many close family or friends | 71 | 24 | 4 | 68 | 22 | 9 |
|  | Q39b: Have people you can depend on to help you when you really need it |  |  |  |  |  |
| Category | Toronto survey |  |  | National survey |  |  |
|  | Always or often (\%) | Sometimes (\%) | Rarely or never (\%) | Always or often (\%) | $\begin{gathered} \hline \text { Sometimes } \\ \text { (\%) } \\ \hline \end{gathered}$ | Rarely or never (\%) |
| Few close family or friends | 30 | 32 | 34 | 34 | 30 | 35 |
| Some close family or friends | 55 | 32 | 12 | 61 | 28 | 10 |
| Many close family or friends | 69 | 23 | 7 | 66 | 26 | 8 |
| Very many close family or friends | 77 | 18 | 4 | 68 | 23 | 8 |

Recap

- A little more than one in ten people in Toronto / Canada can be described as socially isolated (or less connected), in that they have relatively few close family or friends.
- Social isolation is more common among those who have low incomes, are unemployed, have poor physical health or mental health, or who have a disability.
- $\quad$ Social isolation matters to these individuals because it is associated with poorer wellbeing and lower life satisfaction.
- Social isolation matters to communities because it is associated with weaker civic engagement and social trust.


## Comparison between Toronto 2018 and Toronto 2022

A comparison of the Toronto results between 2018 shows that:

- The proportion of Torontonians with few close family or friend increased from $8 \%$ to $11 \%$.
- The proportion of Torontonians with few or some close family or friend increased from $41 \%$ to 54\%.
- The proportion of Torontonians with many or very many close family or friend decreased from $55 \%$ to $44 \%$.

| Category | Description | Toronto survey 2018 |  | Toronto survey 2022 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \% \\ \text { (weighted) } \end{gathered}$ | $\begin{gathered} n= \\ \text { (unweighted) } \end{gathered}$ | $\%$ (weighted) | $\begin{gathered} n= \\ \text { (unweighted) } \end{gathered}$ |
| Few close family or friends | No close relatives and five or fewer close friends, or no close friends and five or fewer close relatives, or no close relatives and no close friends [1] | 7.7 | 197 | 11.4 | 410 |
| Some close family or friends | Between one and five close relatives and between one and five close friends | 33.7 | 1,003 | 42.5 | 1,572 |
| Many close family or friends | Between six and ten close relatives or between six and ten close friends (or both) [2] | 30.2 | 1.039 | 28.9 | 1,180 |
| Very many close family or friends | 11 or more close relatives or 11 or more close friends (or both) [3] | 25.2 | 873 | 14.7 | 654 |
| Cannot say | Cannot say to at least once of the two questions | 3.2 | 95 | 2.4 | 74 |
| Total [4] |  | 100.0 | 3,207 | 100.0 | 3,891 |

